

Crooked Stick Management Services

IT Audit and Assessment

All businesses are different, and so are their IT needs. Crooked stick Management's IT Audit Program provides a quantifiable report on how well IT needs are currently being met.

IT Strategy

After conducting an IT Audit, crooked stick will develop an IT Strategy that will include recommendations for immediate and future IT needs. The IT Strategy document determines the policies and processes for a successful IT program.

IT Policies

Crooked Stick develops IT policies with the management to ensure safe operation of the IT infrastructure at each business. Policies range from Appropriate Use Policies to general areas such as PC care and so on.

IT Support – 1 Source (1 point of contact for all IT needs)

Crooked Stick provides small businesses with the missing staff member - the IT Manager. Our 1 Service program provides a single point of contact for all IT situations. 80 % of Help Desk issues are resolved using remote management software, which is much less expensive than having an on-site visit from an IT contractor. This enables businesses to cost effectively manage situations in a timely and efficient manner.

IT Training

Crooked Stick also provides companies with custom IT Training programs to train new and existing staff on the general and custom applications used within the company.

What does this all mean? Our IT situation is a mess and I need it fixed now!

Crooked Stick will act as the IT Manager for your company. We will provide the oversight for your IT contractors to ensure that necessary work is being completed on time and on budget. Crooked Stick provides help desk support and general IT support, however we only provide these services in emergency situations when a contractor is unavailable.

Your current IT contractors may or may not be suitable for your IT needs, Crooked Stick will work with them to ensure your company receives the IT service it needs.

Special Offer!

If your IT infrastructure is under performing, Crooked Stick will perform an IT Audit & Assessment at your company and develop a pro-active IT Strategy that meets the needs and budget of your company. Currently we are testing this service in the Toronto area.

For a limited time, you can purchase this service for 40% of our regular rates:

1-10 PC's – \$499
11-30 PC's - \$899
30-50 PC's - \$1349
50-100 PC's – \$1899

To find out more information, please fill out our sales request form at www.crookedstick.com or call us at 416-932-0061.